



Pea River Electric Cooperative

"Owned By Those We Serve"

P.O. Box 969 • Ozark, AL 36361 • (334) 774-2545 • 1-800-264-7732 • FAX (334) 774-2548

Dear Cooperative Member:

We would like to take this opportunity to welcome you as a new member of our Cooperative. We pledge to do our very best to supply you with dependable electric power at a reasonable cost.

Please read this letter carefully as it contains important information. Also we encourage you to retain your copy of the application for membership and electric service and your receipt for the deposit and membership fee in a safe place.

Below you will find additional information that will be helpful.

- A. If you have an outage day or night, please report it on our toll-free number **1-800-264-7732**.

- B. Pea River Electric Cooperative meters are read by Cooperative employees or electronically on a continuous cycle of approximately 30 days. Bills for electric service are normally processed and mailed to the consumer within two working days of the scheduled meter reading date. Each bill will carry a specific due date (approximately 15 days will be allowed from date of mailing). **A \$5.00 or 5% (whichever is greater) service charge will be added to each account not paid by 5:00 p.m. on the due date posted on the bill.** A disconnect notice will then be mailed to each past due account reflecting this additional service charge. Failure to receive your bill does not relieve the obligation of paying the bill on time.

If the past due account is not paid by the specified date on the disconnect notice, (normally 8 -10 days), the account is subject to be disconnected without further notice.

A \$10.00 collection charge will be charged if, a past due bill is collected by a Cooperative Employee other than at the office, or a door hanger is left specifying a date to pay. Additional collection trips are \$30.00 per trip.

If the service is disconnected for non-payment, in order to reconnect service during normal working hours, a \$30.00 service charge per trip must be paid. A \$100.00 service charge must be paid in order to reconnect service after normal working hours. No reconnects for non paid accounts will be made any day between the hours of 8:00 P.M. and 7:00 A.M. An additional amount of service deposit may also be required.

(over)



- C. **The first bill you receive will reflect a \$15.00 charge to establish an account. If a trip by a Cooperative Employee is required to make an account active, there will be an additional charge of \$15.00.** If you have not received a bill after being in service for a period of 15 days, please contact our Ozark office.
- D. Bills may be paid at the Ozark office or mailed to Pea River Electric Cooperative. Bills may also be paid at designated pay stations prior to the cutoff date printed on the disconnect notice.
- E. When a payment of an electric bill is made by personal check, the consumer should be sure that enough funds are on deposit to cover the check. **A charge of \$30.00 is assessed on each returned check given to the Cooperative. If it becomes necessary to send a Cooperative employee to collect for a returned check, a \$30.00 trip fee will be assessed in addition to other charges.**

STATEMENT OF NONDISCRIMINATION

Pea River Electric Cooperative is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U. S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 or the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, sex, religion, age, or disability shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Randy Brannon. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and /or file a written complaint with this organization; or the Administrator, Rural Utilities Service, Stop 1510, 1400 Independence Avenue, SW, Washington, DC, 20250-1510; or the Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington, DC 20250-9410; or call (202)720-5964 (voice or TDD). USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

PEA RIVER ELECTRIC COOPERATIVE
OZARK, ALABAMA
APPLICATION FOR MEMBERSHIP AND ELECTRIC SERVICE

The undersigned (hereinafter called the applicant) hereby applies for membership in Pea River Electric Cooperative, a corporation, its successors and assigns, (hereinafter called the Cooperative) and the applicant and Cooperative agree as follows:

1. The applicant applies for membership and encloses with his/her application the sum of \$ _____, Receipt No. _____, for membership and deposit. A certificate will be issued to the applicant upon the acceptance of the application by the Cooperative. In case this application is not accepted by the Cooperative, the deposit will be returned to the applicant.
2. When the Cooperative makes electric energy available to applicant, applicant agrees to purchase from the Cooperative and pay monthly to the Cooperative for all electric energy used by the applicant, in accordance with: The rate schedule and rules and regulations established by the Cooperative. The minimum monthly charge for service under this contract will be that as provided for in the application rate.
3. The applicant hereby grants to the Cooperative, its successors and assigns, the right and easement to construct, operate, repair and maintain on any lands owned by applicant and in or upon all streets, roads or highways abutting said lands, its electric distribution and service lines and appurtenances, and also the right to cut or trim trees necessary to keep them clear of all parts of the electric system.
4. The applicant will cause his premises to be wired in accordance with wiring specifications required by the Cooperative.
5. The applicant will comply with and be bound by the provisions of the by-laws and the rules and regulations and policies of the Cooperative now and as may be adopted from time to time by the Board of Trustees.
6. The Cooperative shall pay for the applicant as appropriate amount of any funds accruing to applicant, for annual subscription to "Alabama Living." It is agreed that the cost of this subscription shall reduce such funds in the same manner as would any other expense of the Cooperative.
7. Applicant agrees that if a check for membership fees and/or consumer deposits is returned to the Cooperative unpaid for any reason, electrical service may be terminated by the Cooperative immediately without notice to applicant.
8. Applicant agrees to provide the Cooperative with his or her correct mailing address and to provide the U.S. Postal Service with a mailbox or other proper facility for the delivery of mail. Applicant further agrees that all correspondence between the Cooperative and applicant shall be presumed to have been delivered when mailed to the address provided to the Cooperative by applicant.
9. Applicant agrees to pay interest at the rate of one and one-half per cent (1 1/2%) per month for any past due amount owed by the applicant to the cooperative. Furthermore, applicant agrees to pay attorney's fees plus court costs and actual out-of-pocket expense incurred by the Cooperative in the collection of any amounts due from applicant or to enforce the terms of this agreement.
10. Applicant agrees that if any provision in this agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.
11. Any controversy or claim arising between the applicant and Cooperative or arising out of or relating to this agreement or the breach of this agreement other than for the collection of an amount owed by applicant to Cooperative shall be settled by arbitration in accordance with the rules of the American Arbitration Association and judgment of the arbitration shall be final and the judgment of the arbitration shall be entered by any court of competent jurisdiction. The applicant and Cooperative agree and understand that they choose arbitration.

CAUTION - It is very important that the applicant thoroughly read this agreement before signing it.

The acceptance of this application by the Cooperative shall constitute an agreement between the applicant and the Cooperative, its successors and assigns, and the contract for electric service shall continue in force from the date service is made available by the Cooperative to the applicant, and thereafter until cancelled under the terms of this agreement or in accordance with the by-laws, rules and regulations or policies of the Cooperative.

Dated _____ 20 _____ Witness _____ _____ S.S. No. _____ Driver Lic. No. _____ Accepted by Cooperative _____ day of _____ 20 _____ _____ APPLICANT'S PLACE OF EMPLOYMENT _____ STREET _____ TOWN, STATE, ZIP TELEPHONE NO. HOME TELEPHONE NO. BUSINESS	Account Number _____ Name _____ PLEASE PRINT APPLICANT NAME Address _____ STREET Address _____ TOWN, STATE, ZIP Signature _____ _____ APPLICANT SPOUSE NAME _____ SOCIAL SECURITY NUMBER _____ SPOUSE'S PLACE OF EMPLOYMENT _____ TOWN, STATE, ZIP TELEPHONE BUSINESS
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