

# How to Connect Devices to Wi-Fi

**START  
HERE**

## Find your Wi-Fi network name and password

Check your Broadband User Manual or fridge magnet for your network name (SSID) and password.

Call (334) 774-2545 anytime for help locating your network name and password.



Steps vary slightly by device, but most devices have a **Wireless, Wi-Fi, or Network** menu where you can see a list of all available Wi-Fi networks in your area.

**1**

### TURN ON WI-FI (ENABLE)

In your device's wireless settings menu

**2**

### CHOOSE NETWORK

Look for your SSID in the list of networks

**3**

### ENTER PASSWORD

Select **Connect** or **Join** to finish



## PRO TIP

You can usually check a box to **Connect automatically** or **Remember** the network if you want the device to connect every time without entering your password.

# Still having trouble?

Try these steps!

**1**

## Check your spelling

Click "Show Password" or look for an icon similar to the one on the right.



Check to make sure your password is typed exactly as it appears on your fridge magnet.

**2**

## Turn off caps lock

If caps lock is activated, your entire password will be typed in uppercase letters.



Passwords are case-sensitive.

**3**

## Check the SSID

Nearby networks may have a similar network name (SSID) to yours.



Be sure to select the network with the correct name and the strongest signal.